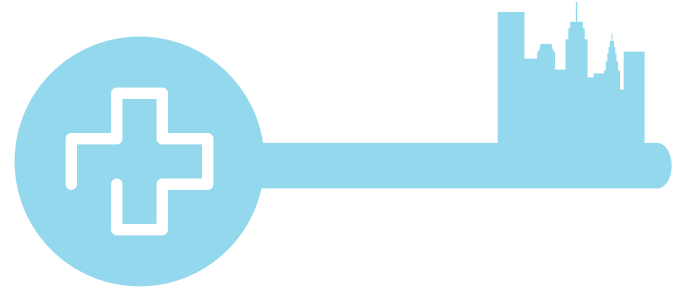


HELP YOUR EMPLOYEES GET HEALTH CARE WITH NYC CARE



In NYC, we believe every New Yorker has the right to access primary, preventive, and specialty health care **regardless of immigration status and ability to pay**. As an employer, you are a key partner in helping your employees stay healthy and safe.

Providing comprehensive, quality care has always been fundamental to the NYC Health + Hospitals, the City's public health system. While COVID-19 has affected all New Yorkers, the impact has been greater on those without access to comprehensive health care. NYC Care, a health care access program run by NYC Health + Hospitals, will continue to bridge these gaps with the goal of making all NYC communities healthier, as we continue to face and navigate the challenges of this pandemic. **To help your employees who do not have insurance get affordable health care, please tell them about becoming a member of NYC Care today.**

NYC Care guarantees health care services at little or no cost for New Yorkers who are not eligible for or who cannot afford health insurance.

WHY SHOULD YOU CARE ABOUT NYC CARE?

- C** You **care** about the health of your employees. They keep your business going, they share in your success, and you want them to be well.
- A** Your employees will have **fewer absences** from work by having access to regular, preventive care, like health screenings and vaccines.
- R** You will **retain** your employees longer if they know you care about their health and the health of their loved ones.
- E** You will increase **efficiency** and productivity by helping your employees lead healthier lives.

Starting the conversation about NYC Care with your Employees

Here is a short script to help you, including common questions about the program.

- + Your health is important to us.
- + If you are sick, please stay home and take care of yourself.
- + I also want to share information with you about **NYC Care**, a program that gives New Yorkers who do not qualify for or cannot afford health insurance access to health care at little or no cost to them.
- + After becoming a member of this program, you can:
 - Get your first appointment with a primary care provider in two weeks or less.
 - Get support from a primary care team that includes nurses, mental health professionals, medical assistants, social workers, pharmacists, and nutritionists.
 - Contact the NYC Care Call Center, available 24/7, when you need help.
 - Get access 24/7 to low-cost prescription medication and refills overnight, when needed.

Q: Where can I use NYC CARE?

A: NYC Care currently offers members a network of providers and services at NYC Health + Hospitals facilities. For a list of NYC Health + Hospitals locations, call the NYC Care Contact Center at **1-646-NYC-CARE (1-646-692-2273)** or visit nyccare.nyc.

Q: Do I qualify for NYC Care?

A: To find out if you are eligible, call **1-646-NYC-CARE (1-646-692-2273)** today.

Q: How much will I have to pay for services?

A: There are no costs to join, no premiums and no monthly fees. Your cost to receive health care is based on family size and income, starting at \$0. For more information, please visit nyccare.nyc to see the fee scale table.

Q: Is NYC Care health insurance?

A: NYC Care is a health care access program that offers a network of providers and services at NYC Health + Hospitals facilities citywide. Unlike health insurance, there are no costs to join, no premiums and no monthly fees.

Q: I already have health insurance. Should I drop it and enroll in NYC Care?

A: If you have health insurance now, do not drop it. People who are eligible for insurance either through their employer, through the Marketplace, or through Medicaid should enroll in the program for which they are eligible.

Q: How can I learn more or enroll in NYC Care?

A: Call **1-646-NYC-CARE (1-646-692-2273)**. They speak your language! NYC Care has also partnered with community organizations to support outreach and enrollment. You can visit nyccare.nyc to learn more and to see the current list of community partners.

Q: How can I get brochures?

A: Please visit nyccare.nyc/resources to download materials in 14 languages.



STAY CONNECTED. FOLLOW US.

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HEALTH+
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