

Will I need to provide any documents?

You may be asked to provide documents depending on what you qualify for. Be prepared to provide a document from each category below. If you are applying in person, please bring them with you. If you are applying over the phone, you will be asked to upload them to MyChart or provide them during your appointment. If you don't have certain documents, don't worry! We can still help.

Document Category	Examples of Acceptable Documents
Proof of identity	Driver's License or Non-Driver's ID, ID NYC, Passport, Foreign ID, Green Card or Work Permit, Naturalization Certificate, Visa, School ID, Marriage Certificate, Birth Certificate, EBT or CBIC Card
Proof of income	Pay stubs (last 4 weeks), Employment letter, Pension/SSI/Unemployment Assistance award letter/check
Proof of address	Postmarked Envelope, Utility Bill (last 90 days), Rent Agreement, Mortgage Statement
Insurance eligibility determination	If you have already been screened for insurance eligibility by an Assistor from another organization or on your own through the New York State of Health Marketplace (last 30 days)

What if i receive a bill while I'm waiting to hear about my health insurance coverage?

If you applied for health insurance, you will not be asked to pay the bill while your application is being reviewed. If you get a bill, you should contact us and ask to speak with a financial counselor who will help you.

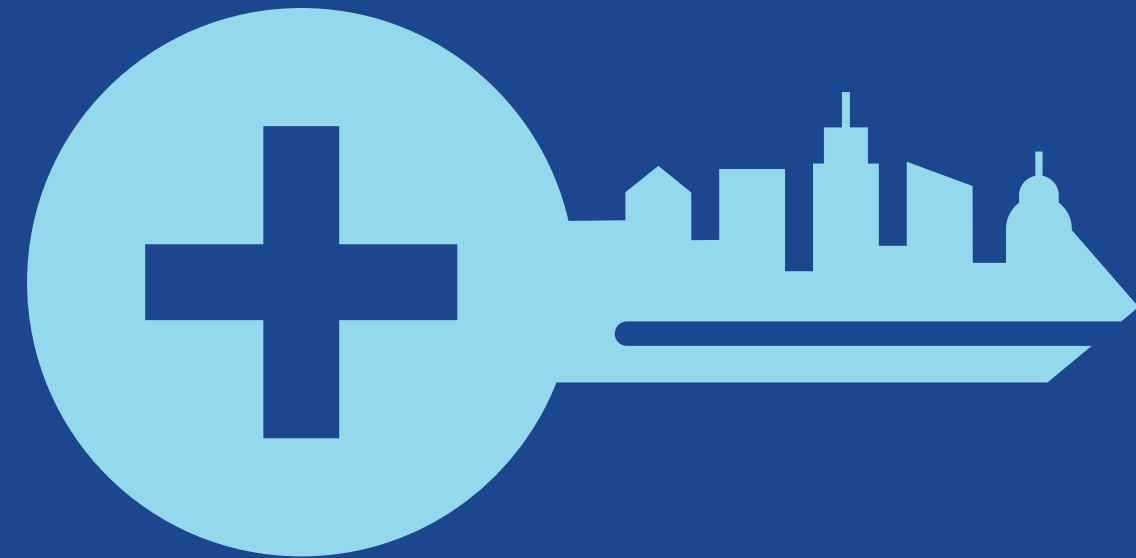
How do I apply?

Our financial counselors can help you apply for health insurance coverage or financial assistance. Call 1-844-692-4692 and select option 3 to speak to a financial counselor.

NYC
HEALTH+
HOSPITALS



NYC Health + Hospitals Financial Assistance



NYC Health + Hospitals provides health care for everyone. We respect the rights and privacy of all patients including people who are undocumented. We also help non-English language speakers talk with doctors and other staff members. Our staff speak many languages including Albanian, Arabic, Bengali, Chinese, French, Haitian Creole, Hindi, Korean, Polish, Russian, Spanish, and Urdu. Interpretation services are also available. You can get information in your language.

To learn more
and to enroll call
1-646-NYC-CARE
1-646-692-2273

nycare.nyc



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No Health Insurance? Don't Worry, We Can Help You.

You have a right to high quality and affordable health care. The best way to make that care affordable is to enroll in health insurance. We can help explain the choices available to you and assist you with enrolling in the plan that is best for you and your family. If you do not qualify or cannot afford any of the free or low-cost health insurance plans available, you may qualify for one of our financial assistance programs – **NYC Care** or **Options** – to make our health care services affordable for you and your family.

How do I find out about the choices available?

Speak to a NYC Health + Hospitals financial counselor who can help you and your family enroll in free or low cost health insurance if you are eligible. Our financial counselors are here to help you choose from a variety of health insurance plans you may be eligible for. If you are not eligible for any health insurance plan, cannot afford insurance coverage, or do not have money to pay for medical care, you may qualify for one of our financial assistance programs.

NYC Care is available for people who are ineligible for or can't afford health insurance and live in New York City.

Options is available for people who are ineligible for or can't afford health insurance and live in or visit New York City. **Options** helps people who live in or visit Nassau County and use our hospitals and health centers in Queens. **Options** also helps people who live in or visit Westchester County and use our hospitals and health centers in the Bronx.

Why is health insurance important?

No one likes to get hurt or sick, but unexpected medical events do occur. Having a health insurance plan helps pay for some of those unexpected costs, including ongoing large medical bills and prescription medications, and can give you peace of mind. We also know that people with health insurance are more likely to get the preventive care they and their family needs to stay healthy.

What do I pay?

There are many free or low-cost health insurance plans available. We can discuss those choices with you. If you are not eligible for health insurance and qualify for financial assistance, you pay only what you can afford. The chart on the next page shows what you may be asked to pay under one of our financial assistance programs. Your fee can be as low as \$0 for a doctor's visit.

What do I need to apply?

You will be asked to give information about yourself and your family and how much you earn. We will help you choose from a variety of health insurance plans and financial assistance programs you may be eligible for. This is a secure application and no information is shared with immigration officials.

Continued

Step 1:

Find your household size (please include all adults and children who live with you).

Step 2:

Next, find the amount that you get paid in a year in one of the levels.

Step 3:

Follow the column down to the bottom chart to find out how much you will be asked to pay according to your household size and income for clinic visits, emergency room visits, and hospital stays.

Federal Poverty Levels	100% FPL	101 - 125% FPL		126 - 150% FPL		151 - 200% FPL		201 - 250% FPL		251 - 300% FPL		301 - 350% FPL		351 - 500% FPL	
Household Size	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than
1	15,060	15,061	18,825	18,826	22,590	22,591	30,120	30,121	37,650	37,651	45,180	45,181	52,710	52,711	75,300
2	20,440	20,441	25,550	25,551	30,660	30,661	40,880	40,881	51,100	51,101	61,320	61,321	71,540	71,541	102,200
3	25,820	25,821	32,275	32,276	38,730	38,731	51,640	51,641	64,550	64,551	77,460	77,461	90,370	90,371	129,100
4	31,200	31,201	39,000	39,001	46,800	46,801	62,400	62,401	78,000	78,001	93,600	93,601	109,200	109,201	156,000
5	36,580	36,581	45,725	45,726	54,870	54,871	73,160	73,161	91,450	91,451	109,740	109,741	128,030	128,031	182,900
6	41,960	41,961	52,450	52,451	62,940	62,941	83,920	83,921	104,900	104,901	125,880	125,881	146,860	146,861	209,800
7	47,340	47,341	59,175	59,176	71,010	71,011	94,680	94,681	118,350	118,351	142,020	142,021	165,690	165,691	236,700

Clinic Visit for Adult	\$0	\$2	\$3	\$20	\$30	\$40	\$50	\$50
Clinic Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$20	\$30	\$40	\$50	\$50
Behavioral Health Clinic Visit	\$0	\$0	\$0	\$15	\$30	\$40	\$50	\$50
Vaccine-Only Visit	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Emergency Room Visit for Adult	\$0	\$3	\$3	\$75	\$80	\$100	\$120	\$120
Emergency Room Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$75	\$80	\$100	\$120	\$120
Prescription Drugs (fee per prescription)	\$0	\$2	\$2	\$6	\$10	\$14	\$18	\$18
Ambulatory Surgery or MRI Testing	\$0	\$15	\$25	\$150	\$300	\$450	\$550	\$650
Inpatient Hospital Stay*	\$0	\$25	\$25	\$150	\$400	\$900	\$1500	\$1500
Co-pays and Deductibles	\$0	\$0	\$0	\$0	\$10	\$12	\$18	\$22

Fees for patients with household income that is more than the above will be charged based on the NYC Health + Hospitals Self-pay rate.
*Additional fees may be charged if savings are more than \$8,000