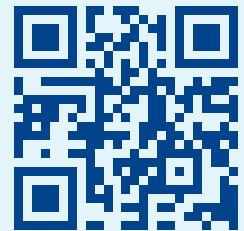# Access Health Care Today with NYC Care



In NYC, we believe every New Yorker has the right to access primary, preventive, and specialty health care **regardless of immigration status and ability to pay**. As an employee, you deserve access to quality health care services with dignity and respect.

Living a healthier life starts with accessing primary care, so you can get the care you need before you get sick. Primary care means having a relationship with a doctor and an entire health care team who see you regularly to help you stay healthy. This includes regular checkups, cancer screenings, and vaccinations like flu shots.

## Why should you enroll in NYC Care?

+ We care about your health and want you to be able to access the services you need to be healthy

+ Access health care services at 11 NYC Health + Hospitals facilities and 30 Gotham Health clinics

+ Receive referrals to specialists within our system from your primary care provider

+ It's easy to call the NYC Care Contact Center at 646-NYC-CARE 24/7 to connect with a representative

**NYC HEALTH + HOSPITALS** | **NYC CARE**

**Q: Where can I use NYC CARE?**

**A:** NYC Care currently offers members a network of providers and services at NYC Health + Hospitals facilities. For a list of NYC Health + Hospitals locations, call the NYC Care Contact Center at **1-646-NYC-CARE (1-646-692-2273)** or visit **nyccare.nyc**.

**Q: Do I qualify for NYC Care?**

**A:** To find out if you are eligible, call **1-646-NYC-CARE (1-646-692-2273)** today.

**Q: How much will I have to pay for services?**

**A:** There are no costs to join, no premiums and no monthly fees. Your cost to receive health care is based on family size and income, starting at $0. For more information, please visit **nyccare.nyc** to see the fee scale table.

**Q: Is NYC Care health insurance?**

**A:** NYC Care is a health care access program that offers a network of providers and services at NYC Health + Hospitals facilities citywide. Unlike health insurance, there are no costs to join, no premiums and no monthly fees.

**Q: I already have health insurance. Should I drop it and enroll in NYC Care?**

**A:** If you have health insurance now, do not drop it. People who are eligible for insurance either through their employer, through the Marketplace, or through Medicaid should enroll in the program for which they are eligible.

**Q: How can I learn more or enroll in NYC Care?**

**A:** Call **1-646-NYC-CARE (1-646-692-2273)**. They speak your language! NYC Care has also partnered with community organizations to support outreach and enrollment. You can visit **nyccare.nyc** to learn more and to see the current list of community partners.

**Q: How can I get brochures?**

**A:** Please visit **nyccare.nyc/resources** to download materials in 14 languages.